



CROSSLINKS
DISABILITY SUPPORT SERVICES

Bringing out the best in you



We support the

ndis

www.crosslinks.org.au



About Crosslinks

Crosslinks has proudly supported people with disability since 1996. We are a not-for-profit organisation that has been part of the National Disability Insurance Scheme (NDIS) since its inception. Although we've been involved in the disability sector for a long time, our energetic, vibrant team is constantly looking for ways to better the lives of our participants. Today, Crosslinks has a team of more than 200 staff who provide support services to hundreds of people all over the Perth metropolitan area, from our base in Midland.

Registered NDIS Provider & Not-For-Profit

Crosslinks is a registered NDIS provider so you can be assured that our services and supports meet the level of quality and safety stated in the NDIS Code of Conduct and Practice Standards. We are regularly audited to ensure that these standards continue to be upheld. Importantly, we are also a not-for-profit organisation, so our profits are invested back into delivering and improving the services we offer participants.

Who We Help

Crosslinks helps people from seven years of age. Before accepting a new participant, we are very careful to ensure that we have the right skills and resources to meet your needs and provide the best care for you.

Our Support Coordination team can help anyone with an approved NDIS plan to understand and implement their plan.

Our Accommodation and Community Participation teams primarily assist people with autism, intellectual disabilities, cerebral palsy, developmental delays and/or related disabilities. However, this is a broad generalisation. Please call us on 9374 1600 to discuss your individual needs.

How We Help

We specialise in the following services:

1. Long-term Supported Accommodation
2. Support Coordination & Specialist Support Coordination Services
3. Community Participation which includes:
 - ✓ Community Support
 - ✓ Adult Social Club
 - ✓ Youth Social Club
 - ✓ Community Activities (karaoke, drumming, art, music etc.)

Services – Accommodation

Providing a comfortable home with appropriate support

Long-Term Supported Accommodation

Crosslinks provides long-term supported accommodation for people with disability which we call, Community Living. We operate 12 houses that provide shared accommodation for one to five people with disability living together. Crosslinks goes to great lengths to provide a happy, welcoming, permanent home, with housemates that enjoy each other's company. We also ensure that there are appropriate support systems in place that provide the right level of care while also supporting and encouraging people to live as independently as possible.

Our aim is to provide you with a long-term home. A place where you feel secure, cared-for and comfortable. A place where you can entertain family and friends or have some quiet time alone. A place that you can personalise to reflect who you are. A place where you can stay for years, knowing that your particular physical and health requirements are fully catered for.

Thought you might like to know how thankful I am for the staff at Margaret St. We had a Birthday dinner at the house last night for Mik. They went out of their way to decorate and make us all feel welcome also setting up games and colouring to keep the grandkids entertained. They have got to know Mikyla very well in such a short time and that showed in the gifts they gave her. We all had a great evening and Mikyla had a wonderful birthday. Very grateful and thankful.
Bel (Mikyla's mum)



Services – Support Coordination

Helping you manage your NDIS plan

Support Coordination

Crosslinks has a highly experienced team that provides Support Coordination Services and Specialist Support Coordination. Our Support Coordinators have many years experience in the disability sector, a thorough understanding of the NDIS, and some have lived experience with disabilities. This means they have the knowledge and skills to obtain the best outcome for you.

The role of the Support Coordinators is to work with you to help make sense of your NDIS plan and to translate your high level plan into the specific supports and services you need. Our Support Coordinators are completely independent and you make all the choices. They just help the process so you're not doing it all alone.

Successfully manage your plan, your way

Our team understand what's funded and can help you to:

- ✓ Maximise the best value for your NDIS funding
- ✓ Develop confidence in your ability to choose and manage providers
- ✓ Learn how to direct your own supports
- ✓ Explore possible connections in your community – we know the area well
- ✓ Overcome challenges and resolve points of crisis
- ✓ Liaise with Government agencies



Services – Community Participation

Be active in your community

Community Participation

Crosslinks helps people with a disability to be active in their community. We call our community participation program, Community Inclusion. It's all about doing the things you want to do while building relationships and friendships, promoting independence, learning new skills and having an enormous amount of fun.

There are four services in our Community Inclusion program.

1. Community Support

Community Support is about achieving the goals in your NDIS plan. One of our caring, qualified Support Workers will help you with the activities outlined in your plan. For example, they may pick you up from home to take you to an appointment, help you with food shopping or enjoy a day together exploring a local hotspot. A personalised care plan will be on file so every Support Worker will know how you like to be assisted.

2. Adult Social Club

If you're 18 years of age and older, our RAP (Recreation and Participation) Club is the social club for you! RAP Club is focused on friendship, fun and regular activities that are chosen by members. Every Saturday fortnight, members have a great time battling it out at laser tag or lounging about at rooftop movies, chilling at the pub, challenging each other at pool or mini-golf, trying new sports, having a punt at the casino – whatever they choose to do.

3. Youth Social Club

If you're 17 years of age and under, come and check out the Crosslinks Youth Club. Mingle with people your own age, learn new skills and have lots of fun! Enjoy activities like going to the movies, concerts, karaoke, twilight markets, fish and chips on the beach and much more.

4. Community Activities

Crosslinks runs a range of regular activities like art classes, drumming, music, karaoke and more. Some of the classes are open to the general public and some are for Crosslinks participants only.





CROSSLINKS
DISABILITY SUPPORT SERVICES

RAP Club

Come and join in!

RAP (Recreation & Participation) Club is a community social club for people with disabilities aged 18 years and over.

Members have a great time battling it out at laser tag, lounging about at rooftop movies, chilling at the pub, challenging each other at pool or mini-golf, trying new sports, having a punt at the casino – whatever they choose to do.

RAP Club is every fortnight on Saturday.

Give it a go! Contact Crosslinks on 9374 1600 or reception@crosslinks.org.au

We support the



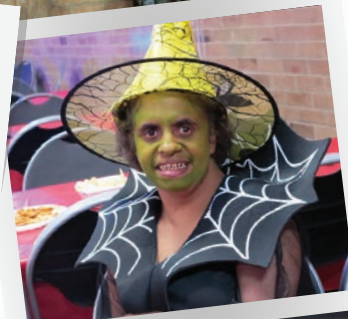
www.crosslinks.org.au



Our Participants

Social events

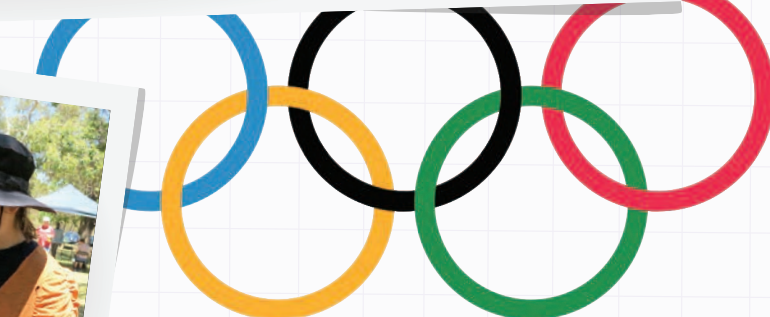
Halloween Disco



Superheros & Villains Disco



Mini Olympics



Pizza Day



Our Participants

Some of our Superstars



Hi! I'm Meredith...

Participates in: Community Inclusion
Receiving Support from Crosslinks Since: 2006

Q: What is the best thing about Crosslinks?

A: Music Time & Belly Dancing.

Q: If you could choose a superpower what would it be and why?

A: Invisibility or to be able to talk to animals.

Q: What is your all time favourite music?

A: ABBA or Pink.

Q: What is your favourite thing to do at home?

A: Watching TV and hanging out with my family.

As Meredith is non-verbal, questions were modified slightly and communication aids used.



Hi! I'm Sadie...

Participates in: RAP Club
Receiving Support from Crosslinks Since: 2006

Q: What is the best thing about Crosslinks?

A: The RAP Club program.

Q: If you could choose a superpower what would it be and why?

A: To have the same skills as Harley Quinn; to keep fit and have fun.

Q: What is the best thing you have ever learned?

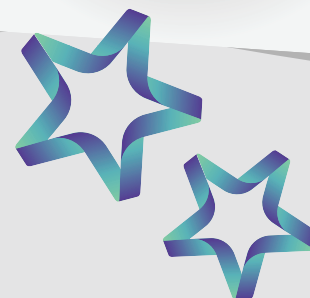
A: Dancing! Because I love to dance.

Q: What is your all time favourite song?

A: Gangnam Style - Psy.

Q: If you could do anything you wanted to, you would...

A: Be a dancer.



Hi! I'm James...

Participates in: Community Inclusion & RAP Club
Receiving Support from Crosslinks Since: 2010

Q: What is the best thing about Crosslinks?

A: Going out with my friends and having fun.

Q: If you could choose a superpower what would it be and why?

A: More energy to dance, sing and play my air guitar.

Q: What is the best thing you have ever learned?

A: I have learned to cook, do washing and help Mum clean.

Q: What is your all time favourite song?

A: OMG that's hard. I do like "Psycho" by Post Malone, "Peace on Earth / Little Drummer boy" by David Bowie / Bing and Crosby or "White Christmas" by Louis Armstrong are my favourite Christmas songs.

Q: If you could do anything you wanted to, you would...

A: Go on another holiday and work at an Op Shop.



Hi! I'm Jamie...

Participates in: Community Living
Receiving Support from Crosslinks Since: 2010

Q: What is the best thing about Crosslinks?

A: Going to watch the aeroplanes land at Perth Domestic Airport from the viewing platform and on Wednesday I see Sharna when I do the petty cash.

Q: If you could choose a superpower what would it be and why?

A: I would to be like Spiderman and shoot webs to climb the walls.

Q: What is the best thing you have ever learned?

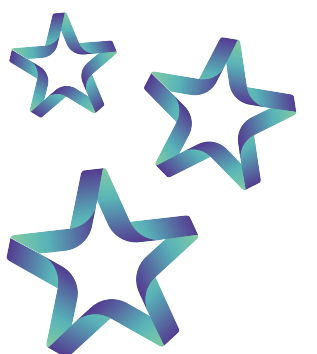
A: Making pancakes, doing all of my housework, vacuuming, doing the washing, making my bed, I do everything.

Q: What is your all time favourite song?

A: I have 3 favourite songs. Weather with You – Crowded House, Six Months in a Leaky Boat – Split Enz and Don't Rock the Boat Baby – Hues Corporation.

Q: If you could do anything you wanted to, you would...

A: Go on the Ghost Train at the Perth Royal Show at Claremont Showgrounds.



Our Participants

Participant Stories

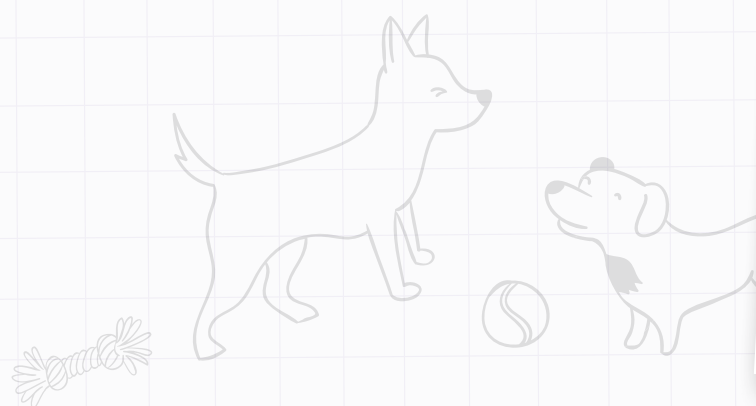
Jess' Story...

Jess has been a participant at Crosslinks for more than 10 years. Jess lives with his Mum and Dad and their two dogs Charlie and Wallace. Jess is a fun loving man who has a great sense of humour. He has a passion for music and you often hear Jess humming along or singing his heart out. Jess is active and enjoys various sports especially basketball, footy and swimming, along with watching tv and video games.

Jess has a kind nature and is always willing to help out. He really likes laughing with the guys, playing air guitar and dancing along to music. Jess loves hip hop dancing and busting out breakdancing moves. Jess always has CDs on hand to play his favourite tunes in the car.

Jess attends the Crosslinks RAP Club. Jess enjoys various activities such as playing pool, walking, dinners, discos, mini golf, pizza nights, singing along, movies, karaoke and sculpture by the sea. Jess really enjoys dressing up and attending the discos run for RAP Club. The Halloween Disco is one of his favourites. Jess is also part of the Crosslinks Community Inclusion program and works two days a week but he always stores his energy for a RAP Club night out.

Jess is a massive fan of AC/DC and he attended The Australian AC/DC Experience (AC/DC tribute show). Jess explained how much he loved the concert and he was able to attend the Crosslinks karaoke program the following week and sing AC/DC songs, finishing like a Rockstar.



Caroline's Story...

Caroline has been a participant at Crosslinks since the start of 2019. Caroline lives with her Mum, sister, niece and nephew, brother-in-law, and most importantly her black cat Tilly. Caroline enjoys keeping fit and regularly attends the gym, where she is an active participant in yoga, pilates, aqua aerobics, and belly dancing. She has made friends with other ladies her age who attend these classes.

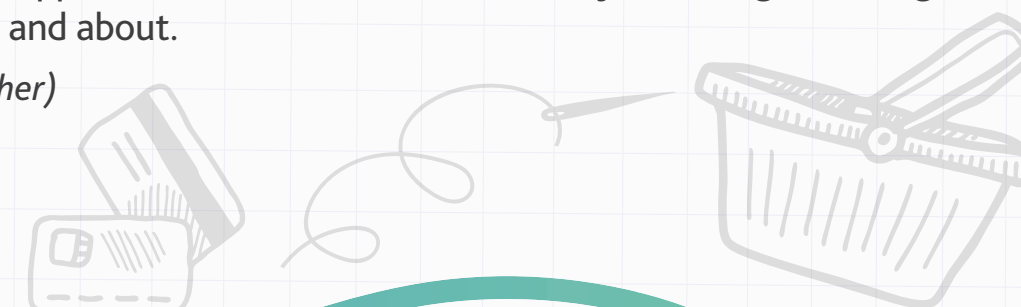
Caroline loves shopping and as she lives close to the shops, she does her own grocery and personal shopping on a Saturday morning. She takes her shopping buggy, so does not have to carry heavy items home. Caroline does not fully understand money but uses her card. The staff in the local shops know her and are friendly and helpful.

Caroline likes making cards and sending them to friends and family and also selling them. Caroline loves dancing and with Crosslink's support, she attends a dance class for the intellectually disabled.

Caroline is a keen ten pin bowler and goes to league bowling on Sunday mornings, then it is the scrapbooking group on Sunday afternoons. Thursday is patchwork and craft group day. Caroline enjoys sewing and has made some quilts. The Crosslinks RAP Club is very important to Caroline. She loves going out in the evening and to the discos.

Caroline has Crosslinks support and looks forward to these days, cooking, or seeing a movie, or just a day out and about.

Kathleen (Caroline's Mother)



Our Team

The Crosslinks team are a group of dedicated, passionate people who believe in human rights and equal opportunity



Participant Services



People & Culture



Administration & Finance



Support Coordinators



Scheduling & Planning



Executive Team

Crosslinks has more than 200 staff who provide a warm, welcoming, caring, fun, environment for our participants.

Customer Charter

The standards you can expect when accessing our services



Contact Us

Please get in touch to discuss your needs.

Call: **9374 1600** | Email: **reception@crosslinks.org.au**

You can request an appointment on our website or find out more at:

www.crosslinks.org.au



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