

Conflict of Interest

Easy Read

Your Rights



You have the right to choose who delivers your supports.

We are glad you have chosen Crosslinks.



You have the right to use more than one provider for your supports.



You can change who you want to provide your supports.

If you are not sure, you can talk to someone you trust, or Crosslinks.

Conflict of Interest



A conflict of interest is something that makes it harder to be fair.



When you have more than one support from Crosslinks, like Community Support and a Support Coordinator, this can be a conflict of interest.

What to do



If you are reading this, it means that there may be a conflict of interest.

If you are happy with your services from Crosslinks, you don't need to do anything.

We will check at least once a year whether you want to change your services.



If you want to talk to someone about a conflict of interest or changing your services you can:

Talk to someone you trust

Talk to someone at Crosslinks. You can also bring someone you trust when you talk with Crosslinks.

You can speak to your Support Coordinator or Area Manager.

