

What is an Emergency

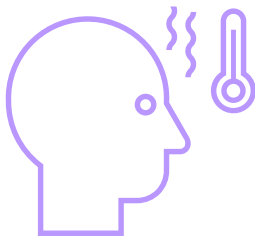


An Emergency is something dangerous that happens, that we did not know about.

An emergency could be things like:



- A big storm



- Something that makes a lot of people sick



- A fire



This Easy Read tells you how Crosslinks can help if there is an Emergency.

Help in an Emergency



If an Emergency happens while you are out with Crosslinks, we will help keep you safe.



All Crosslinks staff are trained in First Aid.

We will help you if you are hurt, and call 000 if you need help from the ambulance or police.

Planning for Emergency



Crosslinks will speak with you about what you want to happen in an Emergency.

We will write down what you want in your Support Profile.



Crosslinks will find out if we are an Essential Service for you in Emergency.

An Essential Service is support that you must have if there is a longer Emergency.



If you have support from Crosslinks in a shared home, then Crosslinks is an Essential Service.



If you live alone or will need some support from Crosslinks to stay safe, then we are an Essential Service.



We will work with you to make a Personal Emergency Plan if Crosslinks is an Essential Service for you in Emergency.



Staying Safe



We will check with you that your Emergency information is still what you want.

We will do this any time you want a change, or once a year.



If you live in a home with Crosslinks, we will practice how to leave in an Emergency.



In your home, we will make sure there is:

- An Emergency Map which tells you what to do
- A Fire Extinguisher and any other things you will need to leave quickly.



Crosslinks has business plans to make sure we can keep services happening in an Emergency.

We will check these plans work and are correct, at least once a year.

If you want to know more

If you want to talk with Crosslinks about Emergency, you can speak to your Area Manager or Support Coordinator.

Email

reception@
crosslinks.org.au

Call

08 9374 1600